



About Us

Carpet Care Services has established a fantastic reputation over more than 20 years, through fulfilling the flooring, restoration and repair needs of local, regional and interstate clients.

Carpet Care Services has teamed up with professional skilled tradespeople to service commercial, educational and residential clients whether they own, manage or are tenants within the property. From our corporate office we distribute, supply and install every major flooring brand in Australia. Our showroom facilities provide you the opportunity to touch, feel and view our extensive flooring range.

Our responsibility is to deliver a high quality, customer centric service with fully qualified tradesmen in every area of the services we provide, from consultation, installation through to maintenance. We believe in delivering good old fashioned customer service whilst having the capacity to manage large scale projects.

Quality and reliability are central to the Carpet Care Services way and is why we are very proud of our impeccable commercial customer retention. We ensure that our clients receive the highest level of service, reliability and workmanship, at the best possible price. Regardless of any challenges you may experience during your project, be assured that we will manage these through to your complete satisfaction, guaranteed. We provide a professional and quality service tailored to meet your specific needs.



20+ years of delivery excellence



product solutions available



stop shop for all flooring needs



Our Services

Uniquely in the industry, we have developed a total floor care solution and a one stop flooring service for our clients. We know about floorcoverings, we know how to clean them, maintain them and inevitably repair them when accidents happen.

As a one stop solution and knowledge base, our service will surpass all expectations from concept through to completion. Whether we are dealing with senior management, facilities, owners, tenants or other contractors we are very comfortable engaging all stakeholders to get the best result for our clients. All works are completed to industry standards and all the necessary certificates are available on request.

A two year warranty is provided on all installation works against any issues or faults arising from our workmanship and a minimum seven year warranty is provided on flooring materials.





Full Project Management

- Consultation
- Concept design
- End to end service inc. furniture and pack outs
- After care service



Flooring Maintenance

- Carpet repairs
- Cigarette and iron burns
- · Tears, rips and seams
- Ripple and bump carpet
- Re-stretching



Property Restoration

- Flood and storm 24/7
 make safe and drying
- Water damage restoration
- Fire damage restoration
- Mould inspection, testing, reporting and cleaning



Flooring Supply and Install

- Carpet, carpet tiles, hybrid, vinyl, solid timber flooring and more
- Carpet repair and maintenance



Floor and Fabric Cleaning

- Spot and stain removal
- Carpet steam cleaning
- Dry cleaning
- Upholstery cleaning
- Rug cleaning



Require another service?

Can't find what you're looking for? Pease contact us with your product or service enquiry and we will be able to advise if we have the product or can assist with your service enquiry.

Our Experience

We have extensive experience in most commercial sectors including body corporate, strata management, property management, facility management, education, childcare, fitness, age care, hospitality, hotels, retail and more. We are very comfortable completing projects from start to finish.



Sydney City Toyota

Sydney City Toyota in Waterloo is one of the first established in Sydney and as such has become a flagship dealership. Presentation and cleanliness is of paramount importance and continual improvement a cornerstone of the Toyota 'Kaizen' approach to business. Often working out of hours and with short lead-times, we really embrace the Toyota way of doing business. This is why our relationship with Toyota extends back over 14 years.

Our works include supply and install, cleaning high areas and flooring and make safe following any disaster events. Our professional services also cover across other Toyota sites including the Lexus site in the same building and Toyota at Glebe and Banksmeadow.



Sydney Catholic Schools

Possessing the scope of experience to undertake such an enormous task, Carpet Care Services are engaged to undertake installations, make safe restoration and periodic cleaning programs. Over 60 primary schools and colleges make up the portfolio in and around the Sydney metro and some rural areas.

Sydney Catholic Schools enables us to truly deliver a one stop shop, providing many other functions needed to complete projects for them.

Works including but not limited to moving furniture, workstations, safes, compactus, replacing skirting, lifting doors, specialist electronic movement and supply and installation of stair nosing & entry mats.

Most major works are completed in school holidays meaning large scale installs in short timescales, where planning and preparation are key to the delivery.

All our team members pass police & working with children checks in line with government requirements. We work within strict guidelines to ensure all works are conducted to government contract standards.



Network Group

A very long-established client with Carpet Care Services, we have been working for Network Group in NSW and as a supplementary resource in other states when they are reacting to major flood and fire emergencies.

Offering a 24/7 response, it is critical to act swiftly so to minimise the flood and fire damage and to avoid mould growth, structural damage, and any health risks. Carpet Care Services teams are trained to be able to operate in very difficult environments, with often distraught customers and managing very complex claim requirements

We will often be required to extract water, clean or remove flooring, clean soot damage and complete detailed inventory and disposal of damaged items through the claim. We will also arrange removalists and storage to take both damaged and restorable items from property so that a full clean up and repair can be conducted.

Being first on site with a team of professional IICRC accredited restorers means that we are able to minimise the impacts of damage and the potential time, cost and inconvenience that this causes.



PVH Brands

PVH is one of the world's largest and most admired fashion companies, connecting consumers with global iconic brands including Calvin Klein, Tommy Hilfiger and Van Heusen. We source and supply some unique floorcoverings for laying in their stores in NSW and interstate.

Carpet Care Services are able to call on an extensive portfolio of Australian and International flooring manufacturers and relationships to deliver the correct look, feel, sustainability credentials and operational durability required in these very high profile and busy outlets. We are able to provide a supply only or full installation service depending on the particular project.

Our clients cite quality, innovation and flexibility as the most important elements for them and this is why they consistently engage the services of Carpet Care Services.

Testimonials

Whether you are a long standing customer, new client, corporate business or individual landlord, the level of Carpet Care Services focus, attention and delivery is no different.

I am a Strata Manager and we use Carpet Care Services for common foyer carpet replacements. They are very responsive, professional and efficient and always do a great job. I would highly recommend Chris and his team.

Melanie Davidson

Senior Strata Manager, Verdun Walsh Strata Management

Carpet Care Services has re-carpeted all of our 3 Dealerships in Sydney and conducted detail specialised cleaning for over 14 years. We have found the service provided is exceptional. Carpet Care Services staff members have always been available to talk through the works and the teams that have attended our dealerships are experienced and thorough with their work.

We would recommend Carpet Care Services to anyone needing a quality, affordable service.

Mitch Ghaedi

Maintenance & Security Operative, Sydney City Toyota

We have been working with Carpet Care Services for over 20 years and can confidently rely on them to provide a prompt, high quality, and friendly service. They are readily available to assist us at any time to help with our restoration needs and have worked with us through numerous weather events and catastrophes – handling all their claims professionally and efficiently. Over the years they have continued to go above and beyond to ensure each job is completed to a high standard.

Natasha Easterby Director, Network Group



Contact Us Today

We welcome you as customer of Carpet Care Services, and like all clients, you will receive the highest level of service, reliability and workmanship, at the best possible price.

We make it a point to go out of our way to meet our clients' needs, no matter how big or small, providing you a professional and quality service tailored to meet your specific needs. Contact us today.

Contact Information

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